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November 6, 2010

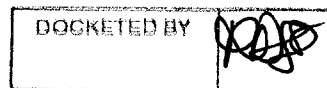
VIA OVERNIGHT DELIVERY

Docket Control
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007
(602) 542-2237

Arizona Corporation Commission

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AZ CORP COMMISSION
DOCKET CONTROL

Re: TCO Network, Inc.
Docket No. T-20552A-07-0537

Dear Sir/Madam:

Enclosed please find for filing an original and thirteen (13) copies of TCO Network, Inc.'s responses to the Commission's Second Set of Data Requests to TCO Network, Inc.'s Application and Petition for Certificate of Public Convenience and Necessity to Provide Competitive Telecommunications.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me.

Respectfully submitted,


Lance J.M. Steinhart
Attorney for TCO Network, Inc.

cc: Heather Paullin

John F. Bostwick, Utilities Division/Via e-mail to: jbstwick@cc.state.az.us

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-1. In Section 1- Definitions of your proposed Arizona Tariff No. 3, you have two technical terms that have different definitions than the terms listed in the Arizona Administrative Code ("A.A.C."). The terms are Access Line and Terminal Equipment. Please refer to and use the A.A.C. rule R-14-2-501 Item No. 19 to define Access Line and R-14-2-501 Item No. 21 to define Terminal Equipment in your proposed tariff. This will help to ensure that the definitions of tariff terms approved by the Commission are used in a consistent manner by all telecommunications providers in Arizona.

RESPONSE: Please see attached replacement Original Pages 7 and 10 of TCO's Arizona Tariff No. 3 to reflect requested updated definitions.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

SECTION 1.0 – DEFINITIONS

Access Line - A communications facility that connects service from a common distribution source to the service access point.

Account - A Company accounting category containing up to two (2) business local exchange access lines billed to the same Customer at the same address. The second or non-primary local exchange access line will share any call allowance of the primary local exchange access line. The second or non-primary local exchange access line therefore will not be provisioned to include a separate call allowance structure. No features are included with the second or non-primary local exchange access line.

Account Codes - Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment - Part or all of a payment required before the start of service.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Authorized User - A person, firm or corporation authorized by the Customer to be an end-user of the service of the Customer.

Automatic Numbering Identification (ANI) - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

Commission - Arizona Corporation Commission.

Common Carrier - An authorized company or entity providing telecommunications services to the public

Company - TCO NETWORK, INC., the issuer of this tariff.

Customer - The person or entity in whose name service is rendered, as evidenced by the signature on the application or contract for that service, or by the receipt and/or payment of bills regularly issued in his name regardless of the identity of the actual user of the service.

Customer Premises - A location designated by the Customer for the purposes of connecting to the Company's services.

Customer Terminal Equipment - Terminal equipment provided by the Customer.

SECTION 1.0 - DEFINITIONS, (CONT'D.)

Station - The network control signaling unit and any other equipment provided at the Customer's premises which enables the Customer to establish communications connections and to effect communications through such connections.

Subscriber - means the Customer identified in the account records of a Telecommunications Company; and any person authorized by such Customer to change telecommunications services or to charge services to the account; or any person contractually or otherwise lawfully authorized to represent such Customer.

Switched Access Origination/Termination - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LED-provided business access line. The cost of switched Feature Group access is billed to the interexchange carrier.

Terminal Equipment - The equipment through which communication services are furnished.

Usage Charges - Charges for minutes or messages traversing over local exchange facilities.

User or End User - A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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November 6, 2010**

JFB2-2. Termination of Service is an element of the Minimum Customer Information of a tariff. Staff was unable to locate any instructions in your proposed tariff that addresses Termination of Service. Refer to Arizona Administrative Code ("A.A.C. ") rule R14-2-504 A. 2. b. for details. Termination of Service needs to be included in your proposed tariff. Please revise your proposed tariff to include procedures to handle termination of service. This can be accomplished by reviewing the requirements in A.A.C. R14-2-509 A through F. Procedures for termination of service should include meeting the requirements of the termination notice and the timing of terminations with notice. Refer to A.A.C. R14-2-509 D and R14-2-509 E respectively. Listing all the necessary information in the tariff to terminate a customer will help to ensure that all Arizona customers being terminated by a carrier are properly informed in writing and terminated in a timely and consistent manner.

RESPONSE: Please see TCO's Arizona Tariff No. 3 Original Page 43, Section 2.8.2 to comply with R14-2-509 D as well as Original Page 44, Section 2.8.3 to comply with R14-2-509.

All Contacts Providing Information/Response for the above question:

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JFB2-3. Billing and Collection is an element of the Minimum Customer Information of a tariff. Refer to Arizona Administrative Code ("A.A.C.") rule R14-2-504 A 2. c. for details. Staff was unable to locate any language relating to Minimum Bill Information, Billing Terms and Procedures, and Change of Responsibility or Occupancy components of Billing and Collection. Please revise your proposed tariff to include necessary language to address Minimum Bill Information, Billing Terms and Procedures, and Change of Responsibility or Occupancy. This can be accomplished by reviewing the requirements in A.A.C. R14-2-508 A through H. Language to meet the requirements for Minimum Bill Information, Billing Terms and Procedures, and Change of Responsibility or Occupancy can be obtained respectively from A.A.C. R14-2-508 B., R14-2-508 C., and R14-2-508 H. Providing all the necessary instructions of each component regarding Billing and Collection in the tariff will help ensure essential bill information and billing and collection procedures are provided to the responsible customer.

RESPONSE: Please see attached TCO's Arizona Tariff No. 3 replacement Original Page 30, Section 2.5.1. to comply with R14-2-508 B and Section 2.5.2. B. Original Page 31, Section 2.5.2. E and F reflect information to comply with R14-2-508 C. Also see attached TCO's Arizona Tariff No. 3 replacement Original Page 49 to comply with R14-2-508 H.

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SECTION 2.0 - REGULATIONS, (CONT'D.)**2.5 Payment Arrangements****2.5.1 Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Authorized Users by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

The security of the Customer's PIN is the responsibility of the Customer. All calls placed using a PIN shall be billed to and shall be the obligation of the Customer. The Customer shall not be responsible for charges in connection with the unauthorized use of PINs arising after the Customer notifies the Company of the loss, theft, or other breach of security of such PINs.

Customers will only be charged once, on either an interstate or intrastate basis, for any nonrecurring charges.

Minimum Bill Information. The Company shall provide the following minimum information on customer bills:

- a. Monthly charge for basic exchange service including delineation of the following: Total charge for customer requested services and/or equipment. Installation costs or other service fees, where applicable. Reconnect fee, where applicable.
- b. Toll charges broken down to include the following details by toll call: Date of call, Time of call, Location called, Phone number called, Duration of call and Indication of any rate class applied
- c. Miscellaneous charges and credits shall be shown separately.
- d. Any taxes included in the customer's billing.
- e. Total amount due and due date.
- f. Past due amount.
- g. Utility telephone number.
- h. Customer's name.
- i. Service account number.

2.5.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other Authorized Users for services and facilities furnished to the Customer by the Company.

- A. Nonrecurring charges are due and payable within thirty (30) days after the invoice date, unless otherwise agreed to in advance.
- B. The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within thirty (30) days after the billing date. The billing date shall be printed on the bill and the date rendered shall be the mailing date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.14 Customer Responsibility****A. Cancellation by Customer**

Customers may cancel service verbally or in writing. The company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Customers that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line and all associated features. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

2.15 Change of Responsibility or Occupancy

- A. Not less than three working days advance notice must be given in person, in writing, or by telephone at the Company's office to discontinue service, to change occupancy or to change account responsibility.
- B. The customer in whose name service is being rendered shall be responsible for all utility services provided and/or consumed up to the scheduled date of service discontinuation.
- C. Existing business service may be continued for a new subscriber only if the former subscriber consents and an agreement acceptable to the Company are made to pay all outstanding charges against the service.

2.16 Customer Service Complaints

- A. The Company shall make a full and prompt investigation of all service complaints made by its customers, either directly or through the Commission.
- B. The Company shall respond to the complainant and/or the Commission representative within five (5) working days as to the status of the Company investigation of the complaint.
- C. The Company shall notify the complainant and/or the Commission representative of the final disposition of each. Upon request of the complainant or the Commission representative, the Company shall report the findings of its investigation in writing.
- D. The Company shall keep a record of all written service complaints received which shall contain, at a minimum, the following data:
 - a. Name and address of complainant
 - b. Date and nature of the complaint
 - c. Disposition of the complaint
 - d. A copy of any correspondence between the Company, the customer and/or the Commission
- E. This record shall be maintained for a minimum period of one year and shall be available for inspection by the Commission.

**ARIZONA CORPORATION COMMISSION
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TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-4. Compliant Handling is an element of the Minimum Customer Information of a tariff. Refer to Arizona Administrative Code ("A.A.C.") rule R14-2-504 A 2. d. for details. Staff was unable to locate any instructions on how customers would be able to contact the company regarding service complaints and/or billing disputes. Please revise your proposed tariff so that specific and detailed procedures are provided to enable the customer to contact the carrier to resolve customer complaints. This can be accomplished by reviewing the requirements in A.A.C. R14-2-510 A. through D. Providing proper instructions for handling customer complaints will help ensure that all customer complaints are resolved in an appropriate and consistent manner between the carrier and the customer.

RESPONSE: Please see attached TCO's Arizona Tariff No. 3 replacement Original Page 49 to comply with R14-2-510 A as well as replacement Original Pages 32 and 33 to comply with R14-2-510 B-D.

All Contacts Providing Information/Response for the above question:

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13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.14 Customer Responsibility****A. Cancellation by Customer**

Customers may cancel service verbally or in writing. The company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Customers that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line and all associated features. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

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- C. Existing business service may be continued for a new subscriber only if the former subscriber consents and an agreement acceptable to the Company are made to pay all outstanding charges against the service.

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- D. The Company shall keep a record of all written service complaints received which shall contain, at a minimum, the following data:
 - a. Name and address of complainant
 - b. Date and nature of the complaint
 - c. Disposition of the complaint
 - d. A copy of any correspondence between the Company, the customer and/or the Commission
- E. This record shall be maintained for a minimum period of one year and shall be available for inspection by the Commission.

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.5 Payment Arrangements, (Cont'd.)****2.5.3 Disputed Bills**

- A. Any customer who disputes a portion of a bill rendered for the Company's service shall pay the undisputed portion of the bill and notify the Company's designated representative that such unpaid amount is in dispute prior to the delinquent date of the bill.
- B. Upon receipt of the customer notice of dispute, the Company shall:
 - a. Notify the customer within five (5) working days of the receipt of a written dispute notice.
 - b. Initiate a prompt investigation as to the source of the dispute.
 - c. Withhold disconnection of service until the investigation is completed and the customer is informed of the results.
- C. Once the customer has received the results of the Company's investigation, the customer shall submit payment within five (5) working days to the Company for any disputed amounts. Failure to make full payment shall be grounds for termination of service. Prior to termination, inform the customer of his right of appeal to the Commission.
- D. Commission resolution of service and/or bill disputes
 - a. In the event a customer and the Company cannot resolve a service and/or bill dispute, the customer shall file a written statement of dissatisfaction with the Commission; by submitting such notice to the Commission, the customer shall be deemed to have filed an informal complaint against the Company.

Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007
 - b. Within thirty (30) days of the receipt of a written statement of customer dissatisfaction related to a service or bill dispute, a designated representative of the Commission shall endeavor to resolve the dispute by correspondence and/or telephone with the Company and the customer. If resolution of the dispute is not achieved within thirty (30) days of the Commission representative's initial effort, the Commission shall hold an informal hearing to arbitrate the resolution of the dispute. The informal hearing shall be governed by the following rules:

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.5 Payment Arrangements, (Cont'd.)****2.5.3 Disputed Bills (Cont'd.)**

- Each party may be represented by legal counsel, if desired.
 - All such informal hearings may be recorded or held in the presence of a stenographer.
 - All parties will have the opportunity to present written or oral evidentiary material to support the positions of the individual parties.
 - All parties and the Commission's representative shall be given the opportunity for cross-examination of the various parties.
 - The Commission's representative will render a written decision to all parties within five (5) working days after the date of informal hearing. Such written decision of the arbitrator is not binding on any of the parties and the parties will still have the right to make a formal complaint to the Commission.
- c. The Company may implement normal termination procedures if the customer fails to pay all bills rendered during the resolution of the dispute by the Commission.
- E. Notice by the Company of responsible officer or agent
- a. The Company shall file with the Commission a written statement containing the name, address (business, residence and post office) and telephone numbers (business, residence) of at least one officer, agent or employee responsible for the general management of its operations as a utility in Arizona.
 - b. The Company shall give notice, by filing a written statement with the Commission, of any change in the information required herein within five (5) days from the date of any such change.

2.5.4 Advance Payments

The Company does not collect advance payments.

2.5.5 Deposits

- A. The Company does not collect deposits.

**ARIZONA CORPORATION COMMISSION
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Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-5. Information Required Due to Changes in Tariffs is listed under Minimum Customer Information of a tariff. Refer to Arizona Administrative Code ("A.A.C.") rule R14-2-504 B. 1. and 2. for details. The procedures for a carrier to increase the maximum tariff rate for a competitive telecommunications service are shown in A.A.C. R14-2-1110 A, B., and C. It might be beneficial to identify the procedures to increase your maximum rates in your proposed tariff. This will help to inform customers that there is an appropriate and orderly method used to increase rates for telecommunications services.

RESPONSE: Please see attached TCO's Arizona Tariff No. 3 replacement Original Page 22 to comply with R14-2-1110. Replacement Original Page 21 to its Arizona Tariff No. 3 is also attached to reflect tariff language moved from Page 22 to allow addition of language to Page 22.

All Contacts Providing Information/Response for the above question:

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Telephone Number: (262) 821-9200

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.1 Undertaking of the Company, (Cont'd.)****2.1.6 Provision of Equipment and Facilities, (Cont'd.)**

2.1.6.F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

- (1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- (2) the reception of signals by Customer-provided equipment.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.1 Undertaking of the Company, (Cont'd.)****2.1.8 Special Construction (Cont'd.)**

- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this rate sheet remains in the Company, its partners, agents, contractors or suppliers.

2.1.10 Procedures for Rate Change

- A. The Company may apply to the Commission for an increase in any rate for a competitive service using the procedures set forth below. All applications and supporting information shall be submitted with 10 copies and filed with Docket Control Center.
- B. In order to increase the maximum tariffed rate for a competitive telecommunications service, the Company shall submit an application to the Commission containing the following information:
 - a. A statement setting forth the reasons for which a rate increase is required;
 - b. A schedule of current rates and proposed rates and the additional revenues to be derived from the proposed rates;
 - c. An affidavit verifying that appropriate notice of the proposed rate increase has been provided to customers of the service;
 - d. The Commission or staff may request any additional information in support of the application.
- C. The Commission may, at its discretion, act on the requested rate increase with or without an evidentiary hearing; in an expeditious manner.

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STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-6. The Table of Contents on page I of your proposed tariff does not show the page number of each Section of your proposed tariff. Please show the page number of each Section of your proposed tariff.

RESPONSE: Please see attached TCO's Arizona Tariff No. 3 replacement Original Page 1 to reflect page numbers for each Section.

All Contacts Providing Information/Response for the above question:

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TABLE OF CONTENTS

Title Page	Title
Preface	
Table of Contents	1
Check Sheet.....	2
Explanation of Symbols	4
Application of Tariff.....	5
Tariff Format	6
Section 1 - Definitions	7
Section 2 - Regulations	11
Section 3 - Service Areas	50
Section 4 - Basic Services and Rates	51
Section 5 - Miscellaneous Services and Rates	65
Section 6 - Long Distance Services	95
Section 7 - Advanced Services	96
Section 8 - Special Arrangements	103
Section 9 - Promotional Offerings	104
Section 10 - Current Price List	105

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-7. Please indicate why you believe that your range of rates and charges is just and reasonable using a competitive market analysis. Your analysis should contain publicly available examples of tariff rates and charges charged by the incumbent and other carriers for similar services. Note: current rates and charges are your maximum rates and charges unless you indentify and list your maximum rates and charges separately from your current rates and charges. Also, maximum rates and charges cannot be greater than three times your current rates and charges. Please provide the actual tariff pages and use the attached matrix format to show your maximum or current proposed tariff rates and charges. If needed, please change the nomenclature of Product/Services and use your proposed tariff name of the products/services you will be providing in Arizona. Then show each competitor's maximum or current tariff rates and charges for comparable telecommunications services. At a minimum, show tariff information of Qwest or Cox and two other competitors in Arizona. The material you provide should enable Staff to determine whether the maximum or current tariff rates and charges of the Applicant are just and reasonable compared to other competitors offering the same or similar telecommunications services in Arizona. *(See Attachments A & B - By Competitor)*
(For the Applicant's ease, an excel file has been provided by Staff).

RESPONSE: Please see Attachment B matrix to include Rate Comparisons. TCO does not provide residential services; therefore, Attachment A matrix is not included. TCO's rates are in line with the range of rates for similar services previously filed by other carriers operating within the State of Arizona.

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ATTACHMENT B
BY COMPETITOR

Business Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Applicant's Arizona Tariff			Competitor #1 Arizona Tariff Qwest		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service	\$90.00 max	4	60	\$75.00 max	5	4
Service Connect Fee	\$127.50 max	4	60	\$150.00	10	31
Dispatch Call & Trouble isolated on cust. equip.	\$160.00 max	5	65	\$120.00 max	13	12
Feature Change Order	\$39.00 max	5	65	\$13.00 max	9	11
Toll Restriction Fee Order	\$15.00 max	5	65	\$55.00 max	10	3
Transfer of Service (move order)	\$127.50 max	5	65	\$100.00	5	127
Restoration of Service	\$82.50 max	5	70	\$55.00	2	23
Directory Assistance	\$2.00 max	5	78	\$1.15 max	6	20
Miscellaneous Services & Rates						
Returned Check Charge (NSF)	\$30.00	2	31	\$10.00	2	36
Listings						
Directory Listing Service - Primary Listing	\$0.00	5	87	\$0.00	9	93
Directory Listing Service - Non-Published	\$3.60 max	5	87	\$4.65 max	5	117
Primary Rate Interface (DS1) Service						
Month-to-month	N/A	N/A	N/A	N/A	N/A	N/A
12 Months	\$1,300.00	7	98	\$3,200.00 max	6	37
24 Months	\$1,200.00	7	98	N/A	N/A	N/A
36 Months	\$1,000.00	7	98	\$2,000.00 max	6	37
Long Distance						
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)	\$1.25	10	111	\$.78 max	6	9
Business Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Competitor #2 Arizona Tariff Bullseye			Competitor #3 Arizona Tariff Metropolitan		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service	\$30.40	11	3	\$120.00 max	4	65
Service Connect Fee	\$90.00 max	4	2	\$80.00 max	5	75
Dispatch Call & Trouble isolated on cust. equip.	\$190.00 max	4	2	\$160.00 max	5	75
Feature Change Order	\$60.00 max	4	2	\$55.00 max	5	75
Toll Restriction Fee Order	\$10.00	6	19	\$55.00 max	5	75
Transfer of Service (move order)	\$90.00 max	4	2	\$130.00 max	5	75
Restoration of Service	\$35.00 max	4	3	\$110.00 max	5	81
Directory Assistance	\$7.00 max	6	9	\$2.00 max	5	89
Miscellaneous Services & Rates						
Returned Check Charge (NSF)	\$35.00	2	22	\$25.00	10	130
Listings						
Directory Listing Service - Primary Listing	\$0.00	6	15	\$0.00	5	98
Directory Listing Service - Non-Published	\$3.00 max	6	18	\$3.60 max	5	98
Primary Rate Interface (DS1) Service						
Month-to-month	4	Not Found	Not Found	N/A	N/A	N/A
12 Months	Not Found	Not Found	Not Found	ICB	7	109
24 Months	Not Found	Not Found	Not Found	ICB	7	109
36 Months	Not Found	Not Found	Not Found	ICB	7	109
Long Distance						
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)	\$8.00 max	6	11	\$1.15	10	126

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.5 Payment Arrangements, (Cont'd.)****2.5.2 Billing and Collection of Charges, (Cont'd.)**

- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. Bills for telephone services may be considered delinquent 15 days after the date the bill is rendered. If any portion of the payment is not received by the Company, or if any portion of the payment is received by the Company in funds that are not immediately available, then a late payment penalty shall be due the Company. The late payment penalty shall be that portion of the payment not received by the date due minus any charges billed as local taxes multiplied by 1.5%. The amount of the late payment penalty shall be indicated upon the customer's bill when rendered by the utility. All payments shall be made at or mailed to the office of the utility or to the utility's duly authorized representative.
- F. Delinquent accounts for which payment has not been received may be terminated 22 days after the date the bill is rendered.
- G. The Customer will be assessed a *maximum* charge of thirty (\$30.00) for each check or other payment type submitted by the Customer to the Company that a bank or financial institution refuses to honor. See Section 10, Page 115 for current charges.
- H. If service is disconnected by the Company in accordance with Section 2.5.6 following and later restored, restoration of service will be subject to all applicable installation charges.

SECTION 4.0 - BASIC SERVICES AND RATES, (CONT'D.)**4.3 Network Exchange Bundled Service, (Cont'd.)****4.3.5 Business A La Carte Service**

Business A La Carte service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate TCO Network as the presubscribed carrier for local calling concurrent with enrollment for this service. Business A La Carte provides Customers with the option of selecting TCO Network for toll services.

A. Local Exchange Service**.1 Local Access Line**

	Maximum
Local Business Line	
Monthly Rate	\$ 90.00
Service Connection Fee, one-time charge per line ¹	
Per Line	\$127.50

¹ Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to TCO Network. The charge will apply if additional lines are transferred to TCO Network after the initial order.

SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES**5.1 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

5.1.1 Service Order Charges

	Maximum Rates Business
Transfer of Service Charge, Primary Line	\$127.50
Transfer of Service Charge, Secondary Line	\$127.50
Technician Dispatch Charge (or Trouble Isolation Charge)	\$160.00

5.1.2 Change Order Charges:

Telephone Number Change Order	\$55.00
Feature or Feature Pack Change Order	\$39.00
Toll Restriction Fee Order	\$15.00

5.1.3 Record Change Charges

Record Order Charge	\$0.00
---------------------	--------

5.1.4 Miscellaneous Charges

Duplicate Invoice	\$ 0.00
-------------------	---------

Service Connection Fees are listed with the rates for the specific service tariffed.

SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)**5.3 Restoration of Service**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

Maximum Rates**Business**

Per occasion, per line

\$82.50

5.4 Temporary Suspension/Restoration of Service

Upon the request of the customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.

Maximum Rates**Business**

Recurring charge, per line suspended

\$82.50

SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)**5.7 Directory Assistance Services, (Cont'd.)****5.7.4 Maximum Rates****A. Basic Directory Assistance**

Local Directory Assistance	<u>Per query</u>
Direct dialed (per use/no maximum)	\$2.00
Via operator (per use/no maximum)	\$3.00

SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)**5.10 Directory Listing Service, (Cont'd.)****5.10.3 Maximum Rates and Charges**

	Per Month
Primary Listings	\$0.00
Nonpublished Service Business, each	\$3.60
Toll-Free Directory Listings Business, each	\$7.50
Straight Line Under Listings Business, each	\$7.50
Primary Listing	\$10.00

For non-recurring charges associated with a customer-initiated change in a directory listing, see Section 10.2.1 of this tariff.

SECTION 7 – ADVANCED SERVICES**7.2 Advanced Service Packages, (Cont'd.)****7.2.2 Digital DS-1 PBX Service with Unlimited Local Calling**

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

Regional Toll and Long Distance Services must be PIC'd to the Company. These rates are in addition to ISDN PRI and DS1 rates below.

Monthly Recurring Charges

Monthly Recurring Charge			
	12 Months	24 Months	36 Months
	\$1,300.00	\$1,200.00	\$1,000.00

Non-Recurring Charges

Non-Recurring Charge			
	12 Months	24 Months	36 Months
DS-1 Install	\$1,250.00	\$1,000.00	\$700.00
Order Supplement Charge ²	First Change \$250.00	Subsequent Change \$750.00	
Order Cancellation Charge	Per DS1 \$950.00		

² Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

SECTION 10.0 - CURRENT PRICE LIST, (CONT'D.)**10.2 Miscellaneous Services and Rates, (Cont'd)****10.2.8 Directory Assistance Services****A. Basic Directory Assistance**

Local Directory Assistance	<u>Per query</u>
Direct dialed (per use/no maximum)	\$1.25
Via operator (per use/no maximum)	\$1.25

Issued: 7-30-01

Effective: 8-29-01

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (CONT'D)

B. Nonrecurring Charge for Restoral of Service

1. A nonrecurring charge will be applied to reestablish service if service is interrupted due to nonpayment of exchange service, toll service or other regulated charges, but an order providing for complete disconnection has not been completed. The following charge will be applied unless a charge for restoral of service is included in a specific service's section of the Tariff. Additionally, all charges up to the date of the suspension are due prior to restoral of service.
2. Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application for service in addition to any charges for regulated services due up to the date of suspension.

NONRECURRING CHARGE

- | | |
|----------------------|---------|
| • Each line restored | |
| - Residence | \$25.00 |
| - Business | 55.00 |

3. Where Full Toll Denial (see 2.2.9.A.9., preceding) has been applied to a customer's account, and the customer's primary exchange access line service remains connected, MTS will be reestablished only upon the payment of all outstanding MTS charges. The following MTS Restoration Charge will apply:

- | | USOC | NONRECURRING
CHARGE |
|------------|-------|------------------------|
| • Per line | NPAPL | \$16.00 |

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.14 TERMINATION OF SERVICE

B. Charges for Termination of Service (Cont'd)

2. After the expiration of the initial contract period, service may be terminated upon reasonable advance notice to the Company and payment of all charges due to the date of termination of the service, except that, in the case of directory additional listings and joint user services, each directory period will be considered as a separate initial contract period, (i.e., listings will be automatically included in each directory unless sufficient advance notice to do otherwise is received from the listed party) and termination may be arranged for only under the conditions specified in 3.b., following.
3. Prior to the expiration of the initial contract period, service may be terminated upon reasonable advance notice to the Company and upon payment of the termination charges hereinafter provided, in addition to all charges for the period service has been rendered.
 - a. In case the initial contract period is one month or three months, the termination charge consists of the charges for the remainder of the initial contract period.
 - b. Directory Additional Listings and Joint User Services
 - (1) Where the listing appears in the current directory, charges to the end of the directory period will apply except that the charges will cease at the time:
 - The contract for the main service is terminated.
 - The listed party or joint user becomes a subscriber to some class of exchange service.
 - The listed party or joint user dies, or moves to some new location at which the customer's service in connection with which they are listed is not available.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (CONT'D)

- E. Payment of bills for telephone service may be made by any means mutually acceptable to the customer and the Company. Payment which is not honored or paid by the customer's designated financial institution will be considered as nonpayment. A charge will apply whenever a payment for service on an active account is not accepted by the customer's designated financial institution.

CHARGE

- Returned Payment Charge, per occasion \$10.00

- F. The customer bill is due upon receipt. Customers have the following options as to the method of paying bills for telephone service:

- At any Company payment depository location.
- At the office of any authorized payment agent of the Company.
- By U.S. Mail, by check or money order.
- Through an agent of the customer.
- By electronic funds transfer.

- G. In order to avoid collection procedures which could result in a temporary disconnection of service, payment must be received no later than the due and payable date shown on the customer's bill.

- H. Payments received by the Company on or before the due and payable date on the customer's bill will prevent collection procedures which could result in a disconnect of service, provided the following billing information is remitted with payment. The following items are all contained on the customer's bill:

- Customer's name
- Customer's telephone number
- Customer's customer code
- Customer's account type
- Amount of payment

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Effective: 5-1-06
Per Decision No. 68604

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

A.[1]2. (Cont'd)

- g. Terms, conditions, rates and charges described elsewhere in the Company's tariffs, apply as appropriate.
- h. The telephone number assigned to PRCS may be listed in the Company directory and Directory Assistance records of the exchange from which the associated PRCS lines are furnished. Additional listings as specified in 5.7.1, following, may also be purchased.

3. Rates and Charges

- a. Where unusual quantities of facilities are needed to meet a customer's service requirements and such facilities are considered by the Company to be beyond the normal scope of the service then special construction charges based on cost may apply in addition to the charges below.
- b. Where applicable, incremental charges specified elsewhere, apply.
- c. The Service Establishment Charge applies when PRCS is established.

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Service Establishment Charge	NRC83	\$200.00	\$100.00
• PRCS, incoming only	1MN	[2]	[2]
• Traffic Load Protector	GE6	-	-

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Service Establishment Charge	NRC83	-	-
• PRCS, incoming only	1MN	[2]	[2]
• Traffic Load Protector	GE6	\$450.00	\$150.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] Rates and charges for a 1FB specified in 5.2.4 of the Exchange and Network Services Price Cap Tariff or other business services specified elsewhere apply.

COMPETITIVE
EXCHANGE AND
NETWORK SERVICES

Qwest Corporation
Price Cap Tariff No. 2
Arizona

SECTION 5
Page 117
Release 5

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES[1]

J. Rates and Charges (Cont'd)

(T)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each Listing changed to Nonpublished Service - Business[2]	NPU	\$4.65	\$2.35
• Each Listing changed to Nonlisted Service - Business[2]	NLT	3.60	1.85
• WATS Listings, each - Business	SZS	7.50	4.75
• Telephone Answering Service Bureau Patron Line Listing, each	9FK	18.60	6.20
• "No Solicitation" Listing - Residence	NSW	0.75	0.25

(M)

[1] A Basket 2 Service. See Preface Page 1, preceding.

[2] See the Exchange and Network Services Price Cap Tariff for Residence Nonpublished and Nonlisted Service.

[3] Same rates and charges as (CLT).

(M) Material moved to 105.7.1.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.4. (Cont'd)

- e. Any *QWEST CHOICE* Business or Add-A-Line package added after establishment of the initial term agreement discount period may be added either to the initial term period or may be added under a new term period. (T)
- f. Customers may initiate a renewal of the term agreement either prior to or at the conclusion of the initial term period. If initiated prior to the conclusion of the initial term period, the new term must be equal to or greater than the initial term period. For example, a customer who originally opted for a 12 month term may renew for 12 months or may renew for 24 or 36 months. (T)
- g. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee as follows: (T)

TERM	TERMINATION FEE
12 months	\$100.00
24 months	200.00
36 months	300.00

- h. The termination fee applies to each *QWEST CHOICE* Business or Add-A-Line package provided under the Term Agreement Pricing plan. By way of example, a customer who has three packages under a 24 month term agreement and disconnects in month 15 would pay a total of \$600.00 in termination fees. (T)
- i. Termination fees will be waived for a customer who opts out of the Term Agreement Pricing plan in the first 30 days after the initial installation of the package or packages. (T)
- j. A termination fee will be waived for a customer that enters into an agreement for similar Qwest services where the agreement value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business or Add-A-Line package term agreement. (T)
- k. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The termination fee specified above will not apply to the switch and the discount will then apply to the rate of the appropriate package for the remainder of the term period. (T)

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (CONT'D)

E. Hearing or Speech Impaired Persons Discount

A 50% rate reduction will apply to all direct dialed long distance calls, within the same LATA in the state of Arizona, that originate from a teletypewriter or similar device from a residential line of a certified hearing or speech impaired customer or his or her immediate family.

F. Charge Determination

1. The charge for residence, business or miscellaneous MTS is determined by the:

- Time of day and day of week
- Duration of call
- Class of call

2. MTS charges apply to calls placed to ScoopLine (SLS) on an MTS basis, in addition to the SLS call charges. The schedule is as follows:

- **RESIDENCE** - Applies to customer-dialed station-to-station calls

DAY RATE PER MINUTE		EVENING/NIGHT/WEEKEND RATE PER MINUTE	
MAXIMUM	CURRENT	MAXIMUM	CURRENT
\$0.72	\$0.40 (I)	\$0.45	\$0.40 (I)

- **BUSINESS** - Applies to customer-dialed station-to-station calls

DAY RATE PER MINUTE		EVENING/NIGHT/WEEKEND RATE PER MINUTE	
MAXIMUM	CURRENT	MAXIMUM	CURRENT
\$0.78	\$0.42 (I)	\$0.78	\$0.42 (I)

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance (Cont'd)

2. Allowances

- a. A customer is allowed one directly dialed Directory Assistance call per month at no charge for each central office line or trunk, excluding PALs.
- b. Centrex customers receive one directly dialed Directory Assistance call per month at no charge for each eight Centrex main station lines or fraction thereof if the total number of stations is not divisible by eight.
- c. For School Centrex service, the Centrex allowance applies for administrative main station lines. The regular central office line allowance applies to each dormitory station line or special student billing number.
- d. The call allowance is not transferable between separate accounts of the same customer.

3. Charges

- a. In locations, including Public Access Lines, where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate charge, specified in 6.2.1, preceding, applies in addition to the Directory Assistance charge.

	CHARGE	
	MAXIMUM	CURRENT
• Each call dialed directly by customer[1]	\$1.15	\$1.15
• Each call placed from Public Access Lines[2]		
- Direct Dial	0.60	0.60
- Alternately Billed	1.15	1.15

[1] Effective 04-01-2001, the maximum charge of each call dialed directly by the customer into Directory Assistance will be \$1.15.

[2] See 6.2.1, preceding, for additional charge applications.

COMPETITIVE
PRIVATE LINE
TRANSPORT SERVICES

Qwest Corporation
Price Cap Tariff
Arizona

SECTION 6
Page 37
Release 2

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Per Decision No. 68604

6. RATES AND CHARGES

6.2 SERVICE OFFERINGS

6.2.13 DS1 SERVICE (CONT'D)

(T)

B. One Year Contract

		USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
1. Channel Termination				
a. Initial, per termination				
• 1 through 5 circuits	T7TGG	\$680.00	\$340.00	
• 6 through 12 circuits	T7TGH	680.00	340.00	
• 13 through 18 circuits	T7TGJ	680.00	340.00	
• 19 circuits and above	T7TGK	680.00	340.00	
b. Subsequent, per termination				
• 1 through 5 circuits	T7TGG	632.00	316.00	
• 6 through 12 circuits	T7TGH	632.00	316.00	
• 13 through 18 circuits	T7TGJ	632.00	316.00	
• 19 circuits and above	T7TGK	632.00	316.00	
		USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
a. Initial, per termination				
• 1 through 5 circuits	T7TGG	\$423.00	\$141.00	
• 6 through 12 circuits	T7TGH	401.85	133.95	
• 13 through 18 circuits	T7TGJ	391.29	130.43	
• 19 circuits and above	T7TGK	380.70	126.90	
b. Subsequent, per termination				
• 1 through 5 circuits	T7TGG	423.00	141.00	
• 6 through 12 circuits	T7TGH	401.85	133.95	
• 13 through 18 circuits	T7TGJ	391.29	130.43	
• 19 circuits and above	T7TGK	380.70	126.90	

(C)

(C)

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL SERVICE FEATURES (CONT'D)

B. Rates and Charges - General

1. Nonrecurring Charge - Optional Service Features

Nonrecurring charges apply per USOC (unless specified otherwise), per customer request to establish or change one or more optional features as follows:

	NONRECURRING CHARGE	
	MAXIMUM	CURRENT
• Established with the initial installation of the system access line	\$ 1.30	\$0.65
• Established subsequent to the initial installation of the access line	13.00	6.50
• Feature change when other nonrecurring charges do not apply	13.00	6.50
a. The nonrecurring charge will not apply to:		
• Discontinue all optional features; or		
• Discontinue one or more optional feature(s) when the remaining feature(s) stay the same.		

2. Service Establishment - Optional Service Features

a. A Service Establishment Charge applies per system for the following Optional Service Features.

		SERVICE ESTABLISHMENT CHARGE	
	USOC	MAXIMUM	CURRENT
• Automatic Callback	ACY	\$ 474.00	\$ 237.00
• Call Forwarding via Private Facilities	EAY	1,222.00	611.00
• Distinctive Ringing/Distinctive Call Waiting Tone	DRR	166.00	83.00
• Outgoing Trunk Queueing on WATS	OTQ	176.00	88.00
• Customer Traffic Recording Feature	N/A	11,375.00	5,687.50

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

C. Terms and Conditions (Cont'd)

11. Customer request for temporary suspension, either full or partial, of Centrex *PRIME* Service is not permitted. Seasonal disconnects are not allowed.
12. Where a Centrex/*CENTRON* type service customer elects to convert to Centrex *PRIME* Service, nonrecurring charges do not apply to in-service station lines, terminating arrangements, and optional service features provided that:
 - The customer's system continues to be served by the same switching equipment,
 - There is no interruption of service,
 - There are no moves, changes or additions of such in service station lines, arrangements and features, and
 - There is a like-for-like conversion.
13. The optional feature Message Waiting Visual, offered from a DMS-100 Central Office will only be offered to existing Centrex/*CENTRON*/Centrex Plus customers converting to Centrex *PRIME* Service.
14. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the Centrex *PRIME* Service.
15. The rates and charges specified for Centrex *PRIME* are in addition to the regular rates and charges for the services with which the Centrex *PRIME* is associated, e.g., WATS and Voice Grade circuits.
16. One primary directory listing is furnished without charge for each Centrex *PRIME* system. Directory listings of main station lines may be provided at the regular business additional listing rate as specified in 5.7.1, preceding.
17. Intercept Service will be provided on the main listed directory number for a total system disconnect only.
18. Customers not wishing to change their listed directory number to be part of a total system may keep their existing number(s); however, there would be a Centrex *PRIME* chip-in charge for translating listed directory numbers from outside the Centrex *PRIME* customer group. Centrex *PRIME* Service chip-in occurs when a non-sequential telephone number or block of numbers is added to a new or existing sequential Centrex *PRIME* number arrangement.

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Per Decision No. 68604

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 TOLL RESTRICTION SERVICE

10.4.1 *CUSTOMNET* SERVICE[1] (CONT'D)

C. Per Line Service

1. *CUSTOMNET* Service enables a customer, by means of Company operator identification, to restrict outgoing toll calls to only collect calls, bill to third party calls, and calling card calls.
2. This service is offered, subject to the availability of mechanized operator type services and existing CO facilities, to individual line customers. The provision of this service may require some customers to change their existing telephone number.
3. The nonrecurring charge applies to install, move or change, per order.

		USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per exchange access line arranged		SEA	\$55.00	\$27.50
		USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per exchange access line arranged		SEA	\$15.00	\$5.00

[1] A Basket 2 Service. See Preface Page 1, preceding.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.8 BUSINESS CONTINGENCY SERVICE

A.4. (Cont'd)

(C)
(T)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Service Establishment Charge[1]	SEPCS	\$150.00	—
• Number Establishment or Change Charge	REAKY	8.50	—
• Digital Switched Service capability, per Digital Switched Facility[2,3,4]	C2RDX	—	\$75.00
• Access Line/Trunk capability, per line and/or trunk[3,4]	C2RLX	—	7.00

[1] Applies on initial installation only.

[2] The maximum number of telephone numbers in a DSS facility is 144.

[3] A maximum of ten numbers can be used in any one hunt group for Business Continuation Routing forwarding without incurring extraordinary network charges.

[4] Includes the first Company activation occurrence in a month or 30 day period not to exceed 48 hours of continuous operation. Date for billing purposes is determined when the service is restored to normal condition or monthly, whichever occurs first.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES

D. Charges (Cont'd)

2. Business

a. Time and Material Charges
(Maintenance/Repair and
complex wire installation)

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Schedule I			
Applicable to work performed during regularly scheduled business hours.			
- Initial 30 minute increment or fraction thereof	HRD11	\$120.00	\$60.00
- Additional 15 minute increment or fraction thereof	HRDA1	60.00	30.00
• Schedule II[1]			
Applicable to work performed at hours other than Schedule I, excluding Sundays and holidays.			
- Initial 30 minute increment or fraction thereof	HRD12	140.00	70.00
- Additional 15 minute increment or fraction thereof	HRDA2	70.00	35.00

[1] Subject to a minimum charge of two hours.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges, (Cont'd.)

- E. If any portion of the payment is not received by the Company, or if any portion of the payment is received by the Company in funds that are not immediately available, within twenty (20) days of the mail date on the bill, then a late payment penalty shall be due the Company. The late payment penalty shall be that portion of the payment not received by the date due minus any charges billed as local taxes multiplied by 1.5%.
- F. The Customer will be assessed a *maximum* charge of thirty-five (\$35.00) for each check submitted by the Customer to the Company that a financial institution refuses to honor. See Section 11, Page 1 for current charges.
- G. If service is disconnected by the Company in accordance with Section 2.6 following and later restored, restoration of service will be subject to all applicable installation charges.

APPROVED FOR FILING
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By:

Scott Loney, Vice President – Marketing
25900 Greenfield Road, Suite 330
Oak Park, Michigan 48237

az10501

SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)

4.1 Service Order and Change Charges, (Cont'd.)

4.1.2 Maximum Rates

New Installation Charge, per line:	\$90.00
Technician Dispatch Charge, per visit:	\$190.00
Service Order Change Charge, per order:	\$60.00
Move Charge, per request:	\$90.00
Telephone Number Change Charge, per request:	\$60.00

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SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)**4.2 Restoral Charge**

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 1 of this Tariff.

Maximum Restoration, per line: \$35.00

4.3 Premises Visit Charge

Premises Visit charges apply when the installation of network access facilities or trouble resolution require a visit to the Customer's premises. This charge applies in addition to the Technician Dispatch Charge.

Maximum Premises Visit Charge, per visit \$50.00

Maximum Premises Work Charge:

Initial 30 minutes \$120.00

Each Additional 15 minutes \$60.00

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SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)**6.2 Directory Assistance Service,s (Cont'd.)****6.2.1 Local Directory Assistance, (Cont'd.)**

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

	<u>Maximum Per query</u>
Local Directory Assistance	
Direct dialed:	\$3.00
Via operator:	\$7.00
Payphone:	\$3.00

6.2.2 Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number.

There are no allowances for Directory Assistance Call Completion, however, the Directory Assistance portion of the call is still governed by any appropriate call allowances and exemptions as stated in Section 6.2.1 of this tariff.

Maximum Per completed call	\$2.00
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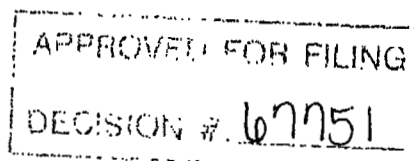
6.2.3 National Directory Assistance Service

National Directory Assistance Service is provided to Customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the Customer's local Directory Assistance service area.

There are no call allowances or exemptions for National Directory Assistance.

A maximum of two(2) requested telephone numbers are allowed per call.

Maximum Per Call:	\$5.00
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SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)

6.3 Operator Service, (Cont'd.)

6.3.2 Maximum Rates

A. Usage Charges

Usage charges for operator assisted calls are those usage charges that would normally apply to the calling party's service.

B. Maximum Per Call Service Charges

Customer Dialed Calling Card	\$6.00
Operator Assisted Station-to-Station	\$8.00
Operator Assisted Person-to-Person	\$12.00

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SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)**6.5 Directory Listing Service, (Cont'd.)****6.5.2 Listings****A. Primary Listing**

One listing, termed the initial listing is included with each Customer's service, and with the initial line of a line hunting group.

B. Additional Listings

At a charge, additional listings may be included in the alphabetical directory and on directory assistance records, or appear on directory assistance records only. The monthly rate for additional listings apply when the listings appear in Directory Assistance records in accordance with the date requested by the Customer.

If an additional listing is ordered discontinued by the Customer after the closing of the directory, the monthly rate continues through that issue of the directory and up to the date for rates to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear the monthly rate continues only to the date of cancellation by the Customer, with a minimum service period of one month.

C. Foreign Listing

Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific local exchange carrier providing the Foreign Listing.

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SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)

6.5 Directory Listing Service, (Cont'd.)

6.5.3 Maximum Rates

	<u>Monthly</u>
Additional Listing, per listing:	\$6.00
Foreign Listing:	\$6.00
Non-published Service, per listing:	\$4.00
Non-directory Listed Service, per listing:	\$3.00

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SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)

6.6 Toll Restriction Service

Provides for Exchange Access lines or trunks to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. This service is offered subject to the availability of facilities. Provision of toll restriction does not alleviate customer responsibility for completed toll calls.

6.6.1 Maximum Rates

Nonrecurring Charge: \$60.00

Monthly Recurring Charge: \$10.00

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SECTION 11 – CURRENT PRICE LIST, (CONT'D.)

11.1 Service Charges and Surcharges, (Cont'd.)

11.1.5 Public Telephone Surcharge

Rate Per Call: \$0.60

11.1.6 Return Check Charge

Per Check Returned: \$25.00

11.2 Local Exchange Services

11.2.1 Local Exchange Term Services

A. Standard Flat Rate Service

.1 Set Up Fee

A one-time set up fee, applied per Account.

	<u>Term</u>
	<u>1 year</u> <u>3 year</u>
NRC, per account	\$50.00 \$0.00

.2 Access Line Charge, per month, per line

	<u>Term</u>
	<u>1 year</u> <u>3 year</u>
Initial Line:	\$30.40 \$30.40
Additional line, each:	\$30.40 \$30.40

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ORIGINAL**SECTION 4.0 - BASIC SERVICES AND RATES, (CONT'D.)****4.3 Network Exchange Bundled Service, (Cont'd.)****4.3.5 Business A La Carte Service**

Business A La Carte service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. . Customers who subscribe to this service must designate MetTel as the presubscribed carrier for local calling concurrent with enrollment for this service. Business A La Carte provides Customers with the option of selecting MetTel for toll services.

A. Local Exchange Service**.1 Local Access Line**

	Maximum
Local Business Line	
Monthly Rate	\$120.00
Service Connection Fee, one-time charge per line ¹	
Per Line	\$200.00

.2 PBX

	Maximum
Monthly Rate	\$120.00
Service Connection Fee, one-time charge per line ¹	
Per Line	\$200.00

¹ Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to MetTel. The charge will apply if additional lines are transferred to MetTel after the initial order.

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ORIGINAL**SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES****5.1 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

5.1.1 Service Order Charges

	Maximum Rates	
	Residence	Business
Primary and Secondary Service Connection Charge	\$50.00	\$80.00
Transfer of Service Charge, Primary Line	\$110.00	\$130.00
Transfer of Service Charge, Secondary Line	\$110.00	\$130.00
Technician Dispatch Charge (or Trouble Isolation Charge)	\$160.00	\$160.00
Service Order Charge	\$30.00	\$30.00
Premises Visit Charge, first 15 minutes	80.00	80.00
Premises Visit Charge, add'l 15 minutes	60.00	60.00

5.1.2 Change Order Charges:

Telephone Number Change Order	\$20.00	\$55.00
Feature or Feature Pack Change Order	\$20.00	\$55.00
Toll Restriction Fee Order	\$20.00	\$55.00
Listing Change Charge	\$20.00	\$55.00
Home Edition Change Charge	\$20.00	\$55.00

5.1.3 Record Change Charges

Record Order Charge	15.00	45.00
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5.1.4 Miscellaneous Charges

Duplicate Invoice	\$25.00	\$25.00
Call Detail Report	\$25.00	\$25.00

Service Connection Fees are listed with the rates for the specific service tariffed.

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David Aronow
President
44 Wall Street, 6th Floor
New York, New York 10005

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ORIGINAL**SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)****5.3 Restoration of Service**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	Maximum Rates	
	Residence	Business
Per occasion, per line	\$50.00	\$110.00

5.4 Temporary Suspension/Restoration of Service

Upon the request of the customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.

	Maximum Rates	
	Residence	Business
Nonrecurring charge, per line suspended	\$20.00	\$55.00
Recurring charge, per line suspended	50% of regular service rates	
Nonrecurring charge, per line restored	\$20.00	\$55.00

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ORIGINAL**SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)****5.7 Directory Assistance Services, (Cont'd.)****5.7.4 Maximum Rates****A. Basic Directory Assistance**

Local Directory Assistance	<u>Per query</u>
Direct dialed (in excess of allowance)	\$2.00
Via operator (no allowance)	\$3.00

B. Directory Assistance Call Completion

Per completed call	\$1.00
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C. National Directory Assistance

Direct dialed	\$2.00
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44 Wall Street, 6th Floor
New York, New York 10005

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ORIGINAL

SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)

5.10 Directory Listing Service, (Cont'd.)

5.10.3 Maximum Rates and Charges

	Per Month
Primary Listings	\$0.00
Change in Primary Listing	
Business, each	----
Residence, each	----
Additional Listings	
Business, each	\$6.00
Residence, each	\$3.00
Nonlisted Service	
Business, each	\$3.00
Residence, each	\$3.00
Nonpublished Service	
Business, each	\$3.60
Residence, each	\$3.80
Toll-Free Directory Listings	
Business, each	\$30.00
Residence, each	N/A
Straight Line Under Listings	
Business, each	\$10.00
Residence, each	N/A
Captions and Subcaptions Listings	
Business, each	\$10.00
Residence, each	N/A

For non-recurring charges associated with a customer-initiated change in a directory listing, see Section 10.2.1 of this tariff.

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David Aronow
President
44 Wall Street, 6th Floor
New York, New York 10005

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ORIGINAL**SECTION 7 – ADVANCED SERVICES****7.2 Advanced Service Packages, (Cont'd.)****7.2.2 MetPath™ Digital DS-1 PBX Service with Unlimited Local Calling**

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a MetPath™ digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

Regional Toll and Long Distance Services must be PIC'd to the Company. These rates are in addition to ISDN PRI and DS1 rates below.

Monthly Recurring Charges

Monthly Recurring Charge		
12 Months	24 Months	36 Months
ICB	ICB	ICB

Non-Recurring Charges

Non-Recurring Charge			
	12 Months	24 Months	36 Months
First Line	ICB	ICB	ICB
Each Add'l Line	ICB	ICB	ICB
Expedite Service Charge ³ SBC/Pacific Bell	Per DS1 ICB		
Order Supplement Charge ⁴	First Change ICB	Subsequent Change ICB	
Order Cancellation Charge ^{Error!} Bookmark not defined.	Per DS1 ICB		

³ Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

⁴ Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

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David Aronow
President
44 Wall Street, 6th Floor
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ORIGINAL**SECTION 10.0 - CURRENT PRICE LIST, (CONT'D.)****10.2 Miscellaneous Services and Rates, (Cont'd)****10.2.7 Directory Assistance Services****A. Basic Directory Assistance**

Local Directory Assistance	<u>Per query</u>
Direct dialed (in excess of allowance)	\$1.15
Via operator (no allowance)	\$1.50

B. Directory Assistance Call Completion

Per completed call	\$0.50
--------------------	--------

C. National Directory Assistance

Direct dialed	\$1.50
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David Aronow
President
44 Wall Street, 6th Floor
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ORIGINAL**SECTION 10.0 - CURRENT PRICE LIST, (CONT'D.)****10.2 Miscellaneous Services and Rates, (Cont'd.)****10.2.13 Toll Restriction Service**

	Residence	Business
Nonrecurring charge, per line	\$6.00	\$27.50
Monthly, per line	-----	\$5.00

10.2.14 900 Service Access Restriction

	Residence	Business
Nonrecurring charge, per line	\$0.00	\$0.00
Monthly rate, per line	\$0.00	\$0.00

10.2.15 Blocking for 10XXX1+/10XXX011+

	Nonrecurring Charge	Monthly Rate
Per line or trunk arranged	\$3.00	\$0.10

10.2.16 Returned Check Charge

Per dishonored check returned \$25.00

10.2.17 Intralata/Intrastate call plans.

- A. Smart Cents Plan is a call plan for regional toll calls (calls that are outside the subscribers local calling area). These IntraState/Intralata calls are available month-to-month. Rates are applicable to Residential and Business customers.

MTM, per minute \$0.079 - 0.089

- B. Exact Rate Plan is a call plan for regional toll calls (calls that are outside the subscribers local calling area). These IntraState/Intralata calls are available as 12, 24 or 36 term agreements. Rates are applicable to Residential and Business customers.

12 Months, per minute	\$0.59 - 0.079
24 Months, per minute	0.59 - 0.079
36 Months, per minute	0.59 - 0.079

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 Issued by:

David Aronow
 President
 44 Wall Street, 6th Floor
 New York, New York 10005

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**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-8. Please provide the actual tariff pages and use the attached matrix format to show the maximum or current proposed tariff rates and charges that TCO Network, Inc. or an affiliate will charge for similar services in the other states/jurisdictions in which TCO Network, Inc. has been approved to provide service. Note: current rates and charges are your maximum rates and charges unless you indentify and list your maximum rates and charges separately from your current rates and charges. If needed, please change the nomenclature of Product/Services and use your proposed tariff name of the products/services you will be providing in Arizona. If there is a difference between the maximum or current rates that your Company will charge in Arizona and the rates that your Company will charge in the other states/jurisdictions for similar service, please identify and indicate the amount of the difference and explain why you are charging different rates in Arizona. *(See Attachments C & D - By State) (For the Applicant's ease, an excel file has been be provided by Staff).*

RESPONSE: Please see Attachment D matrix to include Rate Comparisons. TCO does not provide residential services; therefore, Attachment C matrix is not included. TCO's proposed rates are similar to those it currently charges for the same services in other jurisdictions within which it operates. Additionally, any price differences between what TCO proposes to charge in Arizona and it charges elsewhere reflects a difference in the cost of providing service between Arizona and other jurisdictions.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

ATTACHMENT D
BY STATE

Business Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Arizona Tariff			Applicant's Tariff (State #1) California		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service	\$90.00 max	4	60	\$0.08 per minute	Rates	2
Service Connect Fee	\$127.50 max	4	60	\$70.75	Rates	1
Dispatch Call & Trouble isolated on cust. equip.	\$160.00 max	5	65	\$55.00	Rates	48
Feature Change Order	\$39.00 max	5	65	\$7.00	Rates	3
Toll Restriction Fee Order	\$15.00 max	5	65	\$15.00	Rates	55
Transfer of Service (move order)	\$127.50 max	5	65	\$7.00	Rates	3
Restoration of Service	\$82.50 max	5	70	\$40.00	Rates	47
Directory Assistance	\$2.00 max	5	78	\$0.35	Rates	54
Miscellaneous Services & Rates						
Returned Check Charge (NSF)	\$30.00	2	31	Not Found	Not Found	Not Found
Listings						
Directory Listing Service - Primary Listing	\$0.00	5	87	No offering	Rates	49
Directory Listing Service - Non-Published	\$3.60 max	5	87	\$0.30	Rates	49
Primary Rate Interface (DS1) Service						
Month-to-month	N/A	N/A	N/A	No offering	N/A	N/A
12 Months	\$1,300.00	7	98	No offering	N/A	N/A
24 Months	\$1,200.00	7	98	No offering	N/A	N/A
36 Months	\$1,000.00	7	98	No offering	N/A	N/A
Long Distance						
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)	\$1.25	10	111	Not Found	Not Found	Not Found
Business Rate Comparison of Telecommunications Services provided by Applicant in other States	Applicant's Tariff (State #2) Michigan			Applicant's Tariff (State #3) Georgia		
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number
Product/Services						
Basic Local Service	\$14.65	4	1	\$45.89	7	66
Service Connect Fee	\$59.42	4	14	\$58.25	4	43
Dispatch Call & Trouble isolated on cust. equip.	Not Found	Not Found	Not Found	\$22.50	4	43
Feature Change Order	Not Found	Not Found	Not Found	\$19.00	4	43
Toll Restriction Fee Order	\$5.00	4	21	\$4.28	7	73
Transfer of Service (move order)	\$45.27	4	14	\$19.00	4	43
Restoration of Service	\$55.00	4	16	\$19.00	4	43
Directory Assistance	\$0.50	4	23	\$0.50	8	83
Miscellaneous Services & Rates						
Returned Check Charge (NSF)	Not Found	Not Found	Not Found	\$20.00	2	33
Listings						
Directory Listing Service - Primary Listing	\$7.60	4	14	\$0.00	8	80
Directory Listing Service - Non-Published	Not Found	Not Found	Not Found	\$2.61	8	81
Primary Rate Interface (DS1) Service						
Month-to-month	N/A	N/A	N/A	N/A	N/A	N/A
12 Months	\$677.16	4	8	ICB	13	93
24 Months	\$577.16	4	8	ICB	13	93
36 Months	\$477.16	4	8	ICB	13	93
Long Distance						
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)	Not Found	Not Found	Not Found	Not Found	Not Found	Not Found

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-9. In Section 2.5.2.G. on page 31 of your proposed tariff, your maximum charge for each not sufficient funds check or other payment type is \$35.00. The current maximum charge allowed in Arizona is \$30.00. Also, there is no page 9 in Section 10 of your tariff. Please revise your maximum charge for not sufficient funds check or other payment type to \$30.00 and correct reference to page 9. It might be more beneficial if your maximum charge and current charge for each service were listed on the same tariff page.

RESPONSE: Please see attached replacement Original Pages 31 and 115 to TCO's Arizona Tariff No. 3.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

SECTION 2.0 - REGULATIONS, (CONT'D.)**2.5 Payment Arrangements, (Cont'd.)****2.5.2 Billing and Collection of Charges, (Cont'd.)**

- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. Bills for telephone services may be considered delinquent 15 days after the date the bill is rendered. If any portion of the payment is not received by the Company, or if any portion of the payment is received by the Company in funds that are not immediately available, then a late payment penalty shall be due the Company. The late payment penalty shall be that portion of the payment not received by the date due minus any charges billed as local taxes multiplied by 1.5%. The amount of the late payment penalty shall be indicated upon the customer's bill when rendered by the utility. All payments shall be made at or mailed to the office of the utility or to the utility's duly authorized representative.
- F. Delinquent accounts for which payment has not been received may be terminated 22 days after the date the bill is rendered.
- G. The Customer will be assessed a *maximum* charge of thirty (\$30.00) for each check or other payment type submitted by the Customer to the Company that a bank or financial institution refuses to honor. See Section 10, Page 115 for current charges.
- H. If service is disconnected by the Company in accordance with Section 2.5.6 following and later restored, restoration of service will be subject to all applicable installation charges.

SECTION 10.0 - CURRENT PRICE LIST, (CONT'D.)**10.2 Miscellaneous Services and Rates, (Cont'd.)****10.2.14 Toll Restriction Service**

	Business
Nonrecurring charge, per line	\$27.50
Monthly, per line	\$5.00

10.2.15 900 Service Access Restriction

	Business
Nonrecurring charge, per line	\$0.00
Monthly rate, per line	\$0.00

10.2.16 Returned Check Charge

Per dishonored check returned	\$30.00
-------------------------------	---------

10.2.17 Blocking for 10XXX1+/10XXX011+

	Nonrecurring Charge	Monthly Rate
Per line or trunk arranged	\$27.50	\$5.00

10.2.18 Caller ID Blocking

	Nonrecurring Charge	Monthly Rate
Per line or trunk arranged	\$10.95	\$0.00

10.2.19 Long Distance PIC Charges

	Monthly Rate
PIC	\$5.00
LPIC	\$5.00

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-10. In Section 4.3.5.A.I on page 60 of your proposed tariff, your maximum monthly rate for Local Business Line is greater than three times your current monthly rate listed in Section IO.1.1A on page 105. Also, your maximum Service Connection Fee is greater than three times your current Service Connection Fee listed in Section 10.1.1A on page 105. It might be more beneficial if your maximum charge and current charge for each service were listed on the same tariff page. Note: Please refer to Data Request JFB 2-22 for instructions before setting maximum rates and charges.

RESPONSE: Please see attached replacement Original Page 60 to TCO's Arizona Tariff No. 3.

All Contacts Providing Information/Response for the above question:

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13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

SECTION 4.0 - BASIC SERVICES AND RATES, (CONT'D.)**4.3 Network Exchange Bundled Service, (Cont'd.)****4.3.5 Business A La Carte Service**

Business A La Carte service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate TCO Network as the presubscribed carrier for local calling concurrent with enrollment for this service. Business A La Carte provides Customers with the option of selecting TCO Network for toll services.

A. Local Exchange Service**.1 Local Access Line**

	Maximum
Local Business Line	
Monthly Rate	\$ 90.00
Service Connection Fee, one-time charge per line ¹	
Per Line	\$127.50

¹ Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to TCO Network. The charge will apply if additional lines are transferred to TCO Network after the initial order.

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-11. In Section 5.1.1 on page 65 of your proposed tariff, the maximum Services Order Charges for Transfer of Service Charge, Primary Line and Transfer of Service Charge, Secondary Line is greater than three times your current charges listed in Section 10.2.1 on page 107. Also, in Section 5.1.2 on page 65, the maximum Change Order Charges for Feature or Feature Pack Change Order and Toll Restriction Fee Order is greater than three times your current charges listed in Section 10.2.1 on page 107. In addition, in Section 5.1.3 the maximum Record Change Charges for Record Order Charge is greater than three times your current charges listed in Section 10.2.1 on page 107. It might be more beneficial if your maximum charge and current charge for each service were listed on the same tariff page.

RESPONSE: Please see attached replacement Original Page 65 to TCO's Arizona Tariff No. 3.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES**5.1 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

5.1.1 Service Order Charges

	Maximum Rates Business
Transfer of Service Charge, Primary Line	\$127.50
Transfer of Service Charge, Secondary Line	\$127.50
Technician Dispatch Charge (or Trouble Isolation Charge)	\$160.00

5.1.2 Change Order Charges:

Telephone Number Change Order	\$55.00
Feature or Feature Pack Change Order	\$39.00
Toll Restriction Fee Order	\$15.00

5.1.3 Record Change Charges

Record Order Charge	\$0.00
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5.1.4 Miscellaneous Charges

Duplicate Invoice	\$ 0.00
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Service Connection Fees are listed with the rates for the specific service tariffed.

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-12. In Section 5.3. on page 70 of your proposed tariff, your maximum Restoration of Service charge is greater than three times your current charges listed in Section 10.2.4 on page 109. Also, in Section 5.4 the maximum charge for Temporary Suspension needs to be identified as a specific figure not a percentage. Please provide a specific maximum figure in Section 5.4 and a current figure in Section 10.2.5 on page 109. It might be more beneficial if your maximum charge and current charge for each service were listed on the same tariff page.

RESPONSE: Please see attached replacement Original Pages 70 and 109 to TCO's Arizona Tariff No. 3.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)**5.3 Restoration of Service**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

Maximum Rates**Business**

Per occasion, per line

\$82.50**5.4 Temporary Suspension/Restoration of Service**

Upon the request of the customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.

Maximum Rates**Business**

Recurring charge, per line suspended

\$82.50

SECTION 10.0 - CURRENT PRICE LIST, (CONT'D.)**10.2 Miscellaneous Services and Rates, (Cont'd.)****10.2.4 Restoration of Service**

Per occasion, per line	<u>Business</u> \$27.50
------------------------	----------------------------

10.2.5 Temporary Suspension/Restoration of Service

Recurring charge, per line suspended	<u>Business</u> \$27.50
--------------------------------------	----------------------------

10.2.6 Public Telephone Surcharge

Rate Per Call:	\$.60
----------------	--------

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-13. In Section 5.5 on page 71 of your proposed tariff, the maximum rate for Public Telephone Surcharge is \$0.60 per current practice. Please make sure the \$0.60 charge is listed as the current rate for Public Telephone Surcharge in Section 10.2.6 on page 109. It might be more beneficial if your maximum charge and current charge for each service were listed on the same tariff page.

RESPONSE: Please see attached replacement Original Pages 71 and 109 to TCO's Arizona Tariff No. 3.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)**5.5 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call. The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Maximum Rate Per Call: \$.60

SECTION 10.0 - CURRENT PRICE LIST, (CONT'D.)**10.2 Miscellaneous Services and Rates, (Cont'd.)****10.2.4 Restoration of Service**

Per occasion, per line	<u>Business</u> \$27.50
------------------------	----------------------------

10.2.5 Temporary Suspension/Restoration of Service

Recurring charge, per line suspended	<u>Business</u> \$27.50
--------------------------------------	----------------------------

10.2.6 Public Telephone Surcharge

Rate Per Call:	\$.60
----------------	--------

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-14. In Section 5.6.2 on page 74 of your proposed tariff, the maximum rates for the following features: Speed Calling - 8 Number, Call Forwarding - Busy Line (Expanded), Busy Line (Overflow), Busy Line (Programmable), Don't Answer, Don't Answer (Expanded) Don't Answer (Overflow), Continuous Redial, Hot Line, Priority Call, and Selective Call Forwarding is greater than three times your current charges listed in Section 10.2.7 on page 110. It might be more beneficial if your maximum charge and current charge for each service were listed on the same tariff page.

RESPONSE: Please see attached replacement Original Page 74 to TCO's Arizona Tariff No. 3.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)**5.6 Optional Calling Features, (Cont'd.)****5.6.2 Maximum Rates**

FEATURE	Business Monthly Maximum
Speed Calling	
8 Number	7.50
30 Number	12.00
Call Forwarding	
Variable	12.00
Busy Line (Expanded)	7.50
Busy Line (Overflow)	7.50
Busy Line (Programmable)	7.50
Don't Answer	10.50
Don't Answer (Expanded)	10.50
Don't Answer (Overflow)	10.50
Busy Line/Don't Answer	12.00
Busy Line (External)/DA	12.00
Call Rejection	12.00
Call Waiting	12.00
Call Transfer	12.00
Caller ID	
Name and Number	12.00
Number	12.00
Continuous Redial	9.00
Distinctive Alert - First Line	12.00
Distinctive Alert - Each Additional	12.00
Hot Line	5.25
Priority Call	9.00
Remote Access Forwarding	12.00
Selective Call Forwarding	9.00

Caller ID Blocking	Nonrecurring Charge	Monthly Rate
Per line or trunk arranged	\$10.95	\$0.00

FEATURE	Business	
	Per Use	Monthly Maximum
Call Tracing - per use	\$4.00	\$12.00
Repeat Call (*66) - per use	\$1.50	\$12.00
Return Call (*69) - per use	\$1.50	\$12.00
Three Way Calling - per use	\$1.50	\$12.00

Issued: September 21, 2007
Issued by:

Effective: October 21, 2007

William Linsmeier
President
12970 West Bluemound Road, Suite 301
Elm Grove, Wisconsin 53122

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-15. In Section 5.10.3 on page 87 of your proposed tariff, the maximum monthly rates and charges for Toll-Free Directory Listings - Business and Straight Line Under Listings - Business, each is greater than three times your current monthly rates and charges listed in Section 10.2.11 on page 113. It might be more beneficial if your maximum charge and current charge for each service were listed on the same tariff page.

RESPONSE: Please see attached replacement Original Page 87 to TCO's Arizona Tariff No. 3.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)**5.10 Directory Listing Service, (Cont'd.)****5.10.3 Maximum Rates and Charges**

	Per Month
Primary Listings	\$0.00
Nonpublished Service Business, each	\$3.60
Toll-Free Directory Listings Business, each	\$7.50
Straight Line Under Listings Business, each	\$7.50
Primary Listing	\$10.00

For non-recurring charges associated with a customer-initiated change in a directory listing, see Section 10.2.1 of this tariff.

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-16. In Section 5.11.S.B. on page 90 of your proposed tariff, maximum Nonrecurring Charges Per Business Line, Trunk, or Port is greater than three times your current monthly rates and charges listed in Section 10.2.12 on page 114. It might be more beneficial if your maximum charge and current charge for each service were listed on the same tariff page.

RESPONSE: Please see attached replacement Original Page 90 to TCO's Arizona Tariff No. 3.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)**5.11 Carrier Presubscription, (Cont'd.)****5.11.5 Presubscription Charges****A. Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Maximum Nonrecurring Charges

Per business line, trunk, or port: \$7.35

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-17. In Section 5.15.1 on page 94 of your proposed tariff, the Maximum Nonrecurring Charge and Monthly Rate for Blocking for 10XXX1+/10XXX011 + Per Line or Trunk Arranged is listed in Section 10.2.17 on page 115. The Maximum Nonrecurring Charge and Monthly Rate for Blocking for 10XXX1 +/10XXX011+ Per Line or Trunk is greater than three times your current Nonrecurring Charge and Monthly rate listed in Section 5.15.1 on page 94. Revise and correct page 94 and page 115. It might be more beneficial if your maximum charge and current charge for each service were listed on the same tariff page.

RESPONSE: Please see attached replacement Original Page 94 to TCO's Arizona Tariff No. 3.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

SECTION 5.0 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)**5.15 Blocking for 10XXX1+/10XXX011+**

This service prevents 10XXX1+ and 10XXX011+ calls from being completed and is offered subject to the availability of facilities. Provision of this service does not alleviate customer responsibility for completed toll calls.

5.15.1 Maximum Rates

	Nonrecurring Charge	Monthly Rate
Per line or trunk arranged	\$82.50	\$15.00

5.16 Long Distance PIC Charges**5.16.1 Maximum Rates**

	Monthly Rate
PIC	\$15.00
LPIC	\$15.00

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-18. In Section 7.1 on page 96 of your proposed tariff, Maximum Monthly Rates of Direct Inward Dial (DID) Service for DID Trunk Termination is greater than three times your current monthly rates listed in Section 10.1.2 on page 106. It might be more beneficial if your maximum charge and current charge for each service were listed on the same tariff page.

RESPONSE: Please see attached replacement Original Page 96 to TCO's Arizona Tariff No. 3.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

SECTION 7 – ADVANCED SERVICES**7.1 Direct Inward Dial (DID) Service**

DID service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID numbers apply in addition to charges specified for Basic Trunks or Digital Trunks.

So the Company may efficiently manage its number resource, the Company, at its sole discretion, reserves the right to limit the quantity of DID numbers a Customer may obtain. Requests for 300 or more DID numbers must be provided to the Company in writing no less than five (5) months prior to activation. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine their utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

DID Numbers	Maximum <u>Monthly Rates</u>
Block of 20 DID Numbers	\$9.00
Individual DID Number	\$0.45
DID Trunk Termination	\$72.00

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-19. Staff is not able to identify or compare the maximum charges of ISDN PRI Service with Unlimited Local Calling for Non-Recurring Charges, Order Supplement Charge, and Order Cancellation Charge listed in Section 7.2.1 on page 97 of your proposed tariff, to the current charges of ISDN PRI Service with Unlimited Local Calling for Non-Recurring Charges, Order Supplement Charge, and Order Cancellation Charge listed in Section 10.2.2 on page 108. Please revise pages 97 and 108 so that maximum charges of ISDN PRI Service with Unlimited Local Calling for Non-Recurring Charges, Order Supplement Charge, and Order Cancellation Charge can be identified and compared to the corresponding current charges of ISDN PRI Service with Unlimited Local Calling for Non-Recurring Charges, Order Supplement Charge, and Order Cancellation Charge. It might be more beneficial if your maximum charge and current charge for each service were listed on the same tariff page.

RESPONSE: Please see attached replacement Original Page 108 to TCO's Arizona Tariff No. 3.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

SECTION 10.0 - CURRENT PRICE LIST, (CONT'D.)**10.2 Miscellaneous Services and Rates, (Cont'd.)****10.2.2 ISDN PRI Service with Unlimited Local Calling**Recurring Charges

Monthly Recurring Charge			
	12 Months	24 Months	36 Months
	\$975.00	\$825.00	\$800.00

Non-Recurring Charges

Non-Recurring Charge			
	12 Months	24 Months	36 Months
PRI Install	\$1,450.00	\$1,200.00	\$900.00
Order Supplement Charge ³	First Change	Subsequent Change	
Verizon	\$250.00	\$750.00	
Order Cancellation Charge	Per PRI		
	\$950.00		

10.2.3 Digital DS-1 PBX Service with Unlimited Local CallingMonthly Recurring Charges

Monthly Recurring Charge			
	12 Months	24 Months	36 Months
	\$1,100.00	\$1,000.00	\$800.00

Non-Recurring Charges

Non-Recurring Charge			
	12 Months	24 Months	36 Months
DS-1 Install	\$1,250.00	\$1,000.00	\$700.00
Order Supplement Charge ³	First Change	Subsequent Change	
	\$250.00	\$750.00	
Order Cancellation Charge	Per DS1		
	\$950.00		

³ Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-20. Staff is not able to compare the maximum charges of Digital DS-I PBX Service with Unlimited Local for Monthly Recurring Charges, Non-Recurring Charges, Order Supplement Charge, and Order Cancellation Charge listed in Section 7.2.2 on page 98 of your proposed tariff, to the current charges of Digital DS-I PBX Service with Unlimited Local Calling for Monthly Recurring Charges, Non-Recurring Charges, Order Supplement Charge, and Order Cancellation Charge listed in Section 10.2.3 on page 108. ICB rates and charges are not specific figures to identify rates or charges. Your proposed tariff needs to identify specific maximum and current rates and charges for each of the services listed in your tariff. Please revise pages 98 and 108 so that current charges of Digital DS-J PBX Service with Unlimited Local Calling for Monthly Recurring Charges, Non-Recurring Charges, Order Supplement Charge, and Order Cancellation Charge can be "identified and compared to the corresponding maximum charges of Digital DS-I Service with Unlimited Local Calling for Monthly Recurring Charges, Non-Recurring Charges, Order Supplement Charge, and Order Cancellation Charge. It might be more beneficial if your maximum charge and current charge for each service were listed on the same tariff page.

RESPONSE: Please see attached replacement Original Page 108 to TCO's Arizona Tariff No. 3.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

SECTION 10.0 - CURRENT PRICE LIST, (CONT'D.)**10.2 Miscellaneous Services and Rates, (Cont'd.)****10.2.2 ISDN PRI Service with Unlimited Local Calling**Recurring Charges

		Monthly Recurring Charge		
	12 Months	24 Months	36 Months	
	\$975.00	\$825.00	\$800.00	

Non-Recurring Charges

		Non-Recurring Charge		
	12 Months	24 Months	36 Months	
PRI Install	\$1,450.00	\$1,200.00	\$900.00	
Order Supplement Charge ³	First Change	Subsequent Change		
Verizon	\$250.00	\$750.00		
Order Cancellation Charge	Per PRI			
	\$950.00			

10.2.3 Digital DS-1 PBX Service with Unlimited Local CallingMonthly Recurring Charges

		Monthly Recurring Charge		
	12 Months	24 Months	36 Months	
	\$1,100.00	\$1,000.00	\$800.00	

Non-Recurring Charges

		Non-Recurring Charge		
	12 Months	24 Months	36 Months	
DS-1 Install	\$1,250.00	\$1,000.00	\$700.00	
Order Supplement Charge ³	First Change	Subsequent Change		
	\$250.00	\$750.00		
Order Cancellation Charge	Per DS1			
	\$950.00			

³ Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-21. Please make sure the Application you filed on September 21, 2007 is updated with current and accurate information. Submit all updated information, including financial statements, and corrections to the Application and data requests.

RESPONSE: TCO Network, Inc. has changed its address to: 13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005. TCO has previously notified the Arizona Corporation Commission and will update the address on its tariffs when the final tariffs are requested from staff.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-22. Your response to JFB 1-17 indicates that the tariff for resold long distance and local exchange services are listed in Section 10 on page 105. Staff was able to locate only rates and charges for resold local exchange services in Section 10 on page 105. Rates and charges for resold long distance and local exchange need to be stated in your proposed tariff. Please revise page 105 so that rates and charges for long distance and local exchange telecommunications services are listed in your proposed tariff. Also, make sure your maximum rates and charges for resold long distance and local exchange telecommunications services are listed on page 60. It might be more beneficial if your maximum charge and current charge for each service were listed on the same tariff page. Note: please refer to A.A.C. R14-2-1111 for Requirement for IntraLATA Equal Access.

RESPONSE: Reference to TCO's Long Distance Services is referenced in its Arizona Tariff No. 3 in Section 6.1, Page 95. However, the Arizona Tariff No. 1 was inadvertently omitted from the application to the Arizona Commission. Attached please find TCO's Arizona CC Tariff No. 1.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200

SECTION 6.0 - LONG DISTANCE SERVICES

6.1 General

Rates and regulations for the Company's Long Distance Services may be found in the Company's **Arizona Tariff No. 1**.

TITLE SHEET

ARIZONA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by TCO Network, Inc. ("TCO"), with principal offices at 12970 West Bluemound Road, Suite 301, Elm Grove, Wisconsin 53122. This tariff applies for services furnished within the State of Arizona. This tariff is on file with the Arizona Corporation Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

ISSUE DATE:	September 21, 2007	EFFECTIVE DATE:	October 21, 2007
ISSUED BY:	William Linsmeier, President		
	12970 West Bluemound Road, Suite 301		
	Elm Grove, Wisconsin 53122		

CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

1. Concurring Carriers - None
2. Connecting Carriers - None
3. Other Participating Carriers - None

ISSUE DATE: September 21, 2007	EFFECTIVE DATE: October 21, 2007
ISSUED BY:	William Linsmeier, President
	12970 West Bluemound Road, Suite 301
	Elm Grove, Wisconsin 53122

CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	19	Original
2	Original	20	Original
3	Original	21	Original
4	Original	22	Original
5	Original	23	Original
6	Original	24	Original
7	Original	25	Original
8	Original	26	Original
9	Original	27	Original
10	Original	28	Original
11	Original	29	Original
12	Original	30	Original
13	Original	31	Original
14	Original	32	Original
15	Original		
16	Original		
17	Original		
18	Original		

* New or Revised Sheet

ISSUE DATE: September 21, 2007**EFFECTIVE DATE:****October 21, 2007****ISSUED BY:**

William Linsmeier, President
12970 West Bluemound Road, Suite 301
Elm Grove, Wisconsin 53122

TABLE OF CONTENTS

CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS.....	2
CHECK SHEET.....	3
TABLE OF CONTENTS.....	4
TARIFF FORMAT.....	5
SYMBOLS.....	6
SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS.....	7
SECTION 2 - RULES AND REGULATIONS.....	9
SECTION 3 - DESCRIPTION OF SERVICE.....	21
SECTION 4 - RATES.....	28
SECTION 5 - MINIMUM/MAXIMUM RATES.....	32

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

ISSUED BY:

**William Linsmeier, President
12970 West Bluemound Road, Suite 301
Elm Grove, Wisconsin 53122**

TARIFF FORMAT

A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.

B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.

C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1
2.1.1
2.1.1.A
2.1.1.A.1
2.1.1.A.1.(a)
2.1.1.A.1.(a).I
2.1.1.A.1.(a).I.(i)
2.1.1.A.1.(a).I.(i).(1)

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

ISSUE DATE: September 21, 2007**EFFECTIVE DATE:****October 21, 2007****ISSUED BY:**

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Elm Grove, Wisconsin 53122

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation
- (D) to signify a deletion
- (I) to signify a rate increase
- (L) to signify material relocated in the tariff
- (N) to signify a new rate or regulation
- (R) to signify a rate reduction
- (T) to signify a change in text, but no change in rate or regulation

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

ISSUED BY:

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Elm Grove, Wisconsin 53122**

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Commission - Used throughout this tariff to mean the Arizona Corporation Commission.

Customer - The person, firm, corporation or other legal entity which orders the services of the Company and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Company or TCO - Used throughout this tariff to mean TCO Network, Inc., a Wisconsin Corporation.

Dedicated Access - The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

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Elm Grove, Wisconsin 53122

Resp. Org - Responsible Organization or entity identified by a Toll-Free service Customer that manages and administers records in the toll free number database and management system.

Switched Access - The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

Telecommunications - The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

Underlying Carrier - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

ISSUED BY:

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Elm Grove, Wisconsin 53122

SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of the Company**

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Arizona. Services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The service application shall not in itself obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

ISSUE DATE: September 21, 2007**EFFECTIVE DATE:****October 21, 2007****ISSUED BY:****William Linsmeier, President
12970 West Bluemound Road, Suite 301
Elm Grove, Wisconsin 53122**

- 2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

2.2 Use of Services

- 2.2.1 The Company services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of the Company services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

ISSUED BY:

William Linsmeier, President
12970 West Bluemound Road, Suite 301
Elm Grove, Wisconsin 53122

- 2.2.3 The use of the Company services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company services are available for use 24 hours per day, seven days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 The Company services may be denied for nonpayment of charges or for other violations of this tariff.
- 2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

2.3 Liability of the Company

- 2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

ISSUED BY:

William Linsmeier, President

12970 West Bluemound Road, Suite 301

Elm Grove, Wisconsin 53122

- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.
- 2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

ISSUED BY:

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12970 West Bluemound Road, Suite 301
Elm Grove, Wisconsin 53122

2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

2.4 Responsibilities of the Customer

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company equipment to be maintained within the range normally provided for the operation of microcomputers.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

ISSUED BY:

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Elm Grove, Wisconsin 53122

- 2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with the Company facilities or services, the signals emitted into the Company network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the FCC or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to the Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.
- 2.4.8 The Customer must pay for the loss through theft of any Company equipment installed at Customer's premises.
- 2.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

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12970 West Bluemound Road, Suite 301

Elm Grove, Wisconsin 53122

2.5 Cancellation or Interruption of Services

2.5.1 Without incurring liability, upon five (5) working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:

2.5.1.A For nonpayment of any sum due the Company for more than thirty (30) days after issuance of the bill for the amount due,

2.5.1.B For violation of any of the provisions of this tariff,

2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company services, or

2.5.1.D By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

ISSUED BY:

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12970 West Bluemound Road, Suite 301
Elm Grove, Wisconsin 53122

- 2.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 2.5.3 Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
- 2.5.4 The Customer may terminate service upon thirty (30) days written notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

ISSUED BY:

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Elm Grove, Wisconsin 53122

2.6 Credit Allowance

2.6.1 Credit may be given for disputed calls, on a per call basis.

2.6.2 Credit shall not be issued for unavailability of long distance services.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

ISSUED BY:

**William Linsmeier, President
12970 West Bluemound Road, Suite 301
Elm Grove, Wisconsin 53122**

2.7 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.8 Deposit

The Company does not require deposits.

2.9 Advance Payments

The Company does not require advance payments; therefore, the Company does not have a Prepayment Policy.

2.10 Payment and Billing

2.10.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt.

2.10.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, subscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, subscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Recurring charges and non-recurring charges are billed in advance. Charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

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Elm Grove, Wisconsin 53122

2.10.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing within 30 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing within such 30 day period.

2.11 Billing Terms and Procedures

2.11.1 The billing date shall be printed on the bill and the date rendered shall be the mailing date.

2.11.2 Bills for telephone services may be considered delinquent 15 days after the date the bill is rendered.

2.11.3 Delinquent accounts for which payment has not been received may be terminated 22 days after the date the bill is rendered.

2.11.4 All payments shall be made at or mailed to the office of the Company or to the utility's duly authorized representative.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

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Elm Grove, Wisconsin 53122

2.12 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non-regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

2.13 Taxes

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.

2.14 Late Charge

A late fee of 1.5% per month or the amount otherwise authorized by law, whichever is lower, will be charged on any past due balances.

2.15 Returned Check Charge

A fee of \$25 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

2.16 Reconnection Charge

A reconnection fee of \$25 per occurrence will be charged when service is reestablished for Customers which have been disconnected due to non-payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service.

ISSUE DATE: September 21, 2007**EFFECTIVE DATE:****October 21, 2007****ISSUED BY:**

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Elm Grove, Wisconsin 53122**

SECTION 3 - DESCRIPTION OF SERVICE**3.1 Computation of Charges**

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. Fractions of a billing increment are rounded up to a full billing increment on a per call basis. Fractions of a cent per minute are rounded up to a full cent on a per call basis.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

ISSUE DATE: September 21, 2007**EFFECTIVE DATE:****October 21, 2007****ISSUED BY:****William Linsmeier, President
12970 West Bluemound Road, Suite 301
Elm Grove, Wisconsin 53122**

3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.

3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

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Elm Grove, Wisconsin 53122
(800) 562-9880

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

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12970 West Bluemound Road, Suite 301
Elm Grove, Wisconsin 53122**

If a Customer accumulates more than One Dollar of undisputed delinquent the Company 800 Service charges, the Company Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

3.3 Level of Service

A Customer can expect end to end network availability of not less than 99% at all times for all services.

3.4 Billing Entity Conditions

When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

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Elm Grove, Wisconsin 53122

3.5 Service Offerings

3.5.1 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits" or dials "101XXXX" followed by "1+ ten digits".

3.5.2 Travel Cards

The Customer utilizes an 11 digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

3.5.3 Toll-Free Service

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

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Elm Grove, Wisconsin 53122**

TCO NETWORK, INC.

ORIGINAL SHEET 25
ARIZONA CC TARIFF NO. 1

3.5.4 Reserved for Future Use.

ISSUE DATE: September 21, 2007	EFFECTIVE DATE: October 21, 2007
ISSUED BY:	William Linsmeier, President
	12970 West Bluemound Road, Suite 301
	Elm Grove, Wisconsin 53122

3.5.5 Directory Assistance.

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

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Elm Grove, Wisconsin 53122

3.5.6 Specialized Pricing Arrangements.

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. Discounts may apply based upon volume, affinity group plans, or term plan commitments.

3.5.7 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.5.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

ISSUED BY:

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Elm Grove, Wisconsin 53122

SECTION 4 - RATES

4.1 1+ & 101XXXX Dialing

\$0.15 per minute. Billed in one minute increments.

A \$4.95 per month per number service charge applies.

ISSUE DATE: September 21, 2007

EFFECTIVE DATE:

October 21, 2007

ISSUED BY:

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Elm Grove, Wisconsin 53122**

4.2 Toll Free Service

\$0.25 per minute. Billed in one minute increments.

A \$10 per month per number service charge applies.

4.3 Travel Cards

\$0.25 per minute

4.4 Directory Assistance

\$1.15 per call

4.5 Returned Check Charge

\$25.00

ISSUE DATE: September 21, 2007

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October 21, 2007

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4.6 Rate Periods

	Monday - Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		Evening Rate Period
5 p.m. to 11 p.m.*	Evening Rate Period		
11 p.m. to 8 a.m.*	Night/Weekend Rate Period		

* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded up to the higher cent.

ISSUE DATE: September 21, 2007**EFFECTIVE DATE:****October 21, 2007****ISSUED BY:****William Linsmeier, President
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Elm Grove, Wisconsin 53122**

4.7 Payphone Dial Around Surcharge

A dial around surcharge of \$.60 per call will be added to any completed intrastate toll access code and subscriber toll-free 800/888 type calls placed from a public or semi-public payphone.

4.8 Universal Service Fund Assessment & Presubscribed Interexchange Carrier Charge

The Customer will be assessed a monthly Universal Service Fund Contribution charge on all telecommunications services, which in no event shall be less than the prevailing contribution percentage rate charged the Company on intrastate traffic by the Universal Service Administrative Company (or any successor) or any state agency or its administrator. A Presubscribed Interexchange Carrier Charge ("PICC") applies on a monthly basis to all Customer monthly bills at the prevailing rate.

4.9 Carrier Cost Recovery Charge

In order to recover costs the Company incurs with regard to TeleRelay service, National Number Portability and Federal Regulatory fees, a \$.99 monthly surcharge will be assessed per account per month. This surcharge will appear as a separate line item on your invoice.

ISSUE DATE: September 21, 2007**EFFECTIVE DATE:****October 21, 2007****ISSUED BY:**

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Elm Grove, Wisconsin 53122**

SECTION 5 - MINIMUM/MAXIMUM RATES

5.1 1 + Dialing

\$0.04 per minute Minimum

\$0.25 per minute Maximum

5.2 Toll-Free Service

\$0.04 per minute Minimum

\$0.25 per minute Maximum

5.3 Travel Cards

\$0.04 per minute Minimum

\$0.25 per minute Maximum

5.4 Directory Assistance

\$0.50 Minimum

\$1.50 Maximum

5.5 Payphone Dial Around Surcharge

\$0.35 Minimum

\$0.60 Maximum

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Elm Grove, Wisconsin 53122

**ARIZONA CORPORATION COMMISSION
STAFF'S SECOND SET OF DATA REQUESTS TO
TCO NETWORK, INC. ("TCO")
Docket No. T-20552A-07-0537
November 6, 2010**

JFB2-23. Please submit a PDF file of your responses to this data request to *JBosfwick@azcc.gov*.

RESPONSE: A PDF file copy has been submitted to **JBostwick@azcc.gov** on November 6, 2010.

All Contacts Providing Information/Response for the above question:

William Linsmeier, President
13400 Bishops Lane, Suite 295, Brookfield, Wisconsin 53005
E-Mail: blinsmeier@tconetwork.com
Telephone Number: (262) 821-9200